

Truncate Busy Signal Off Tail of VM Message

IPO Essential

NoUser User Source Numbers:

The following source numbers can also be used on the Source Numbers tab of the NoUser user.

These affect all users on the system.

Note that changes to these source numbers require a reboot of the IP Office system to become effective.

VM_TRUNCATE_TIME=X (Range X = 0 to 7 seconds, Software level = 3.2 Maintenance Releases and 4.0+)

On analog trunks, call disconnection can occur through busy tone detection. When such calls go to voicemail to be recorded or leave a message, when the call ends the IP Office indicates to the voicemail system how much to remove from the end of the recording in order to remove the busy tone segment. This amount varies by system locale,

For some systems it may be necessary to override the default if analog call recordings are being clipped or include busy tone. That can be done by adding a VM_TRUNCATE_TIME= setting with the required value in the range 0 to 7 seconds